



Important information regarding Mill Rythe Holiday Village

On March 22nd, 2020, Mill Rythe Holiday Village, part of the Away Resorts collection of holiday parks, shut its doors as a result of the Government announcement that holiday centres must close due to Covid-19 and as part of the broader lockdown imposed on the whole country.

More recently, government advice has been provided around the leisure and hospitality sector starting to re-open from July 4th, 2020 and Away Resorts has a realistic chance of safely re-opening its five self-catered holiday parks from that date (albeit without the bars, restaurants, swimming pools and arcades being open).

You may be aware that Mill Rythe Holiday Village operates in a very different way. It is a fully catered operation with up to 400 guests eating breakfast and dinner together in addition to viewing the nightly entertainment in the ballroom together. This 'package' offering is an essential element of the product and experience offer.

We have therefore had to seriously consider the reopening of Mill Rythe, putting the safety of our customers first and we have determined that it is with great sadness we are unable to provide the Mill Rythe holiday experience for the foreseeable future.

The business has previously announced plans to close Mill Rythe in July 2021 and to redevelop it into an exciting self-catering offer. Because of the current situation Mill Rythe will now not re-open and will fully close on 31st July 2020 with a re-development of the park yet to be confirmed.

I appreciate this decision will come as a disappointment to many of our guests, and for those of you who may have been considering staying at the park, but we hope you understand in the current climate why we cannot re-open its doors.

As someone that has shown interest in the park before, we would love to welcome you to Mill Rythe, as a self-catered operation, once we can. We will be releasing more information over the forthcoming weeks and months highlighting more detailed plans for the re-development.

Should you wish to stay at any of [our other five beautiful parks](#) then we would like to offer you an exclusive 15% off. Please quote code MLR15^. And of course, when we can tell you more about the re-opening of Mill Rythe as a self-catered park you can also use this discount too.

We wish you all the very best, please keep safe & have a lovely summer.

Yours sincerely,

Carl Castledine, CEO